



As managers at various levels within Carmeuse Western Europe, our priority is to satisfy our customers by offering them high quality products and services, in accordance with the requirements agreed with them and the requirements of the product standards applied (\*). We wish to do so in a healthy and safe work environment in an environmentally sound manner and in compliance with the legislation in force. These undertakings are based on our conviction that this is a fundamental responsibility and a means of securing the long-term future of our company.

In order to supply high-quality products and services and at the same time control the environmental impact and risks associated with our operations, we intend to comply with the requirements of the standards ISO 9001, ISO 14001 and ISO 45001. In order to do this, are taking into account the internal and external challenges for our organization as well as the requirements of the parties concerned. We are empowering all our employees by providing them on an ongoing basis with the necessary information and training. We also make available to them the resources necessary to maintain safety, quality and environmental protection standards. Finally, we encourage staff consultation through specific consultation bodies.

In order to ensure continuous improvement, we want:

· All of our employees to work in an environment appropriate to ensuring their safety and that of their colleagues;

- · Everyone to act, within their sphere of competence, in accordance with the rules, procedures, instructions and directions specified with respect to production, quality, safety, maintenance and the environment;
- Everyone to be vigilant in uncovering any non-conformity or hazardous situations and eliminating the causes thereof.

We wish to reduce our costs by eliminating all quality failings from our organization.

We want to go beyond formal rules in order to pursue sustainable development, ensure the safety of everyone present on the site, protect the environment and prevent any pollution from our operations. Through this undertaking, we want to contribute to progress in the world in which we live.

WE UNDERTAKE TO ENSURE THAT THIS POLICY IS UNDER-STOOD, IMPLEMENTED AND **UPHELD AT ALL LEVELS WIT-**HIN THE ORGANIZATION.



Juan Murillo Area Manager

(\*) CE. BENOR, KOMO, FCA, HACCP, KIWA, ATG, COPRO